

Digital Photo Frame

D14 Pro

(Champagne Gold / Mocha Brown)



Brief introduction :

D14 Pro turns everyday memories into a gallery-quality viewing experience. Its spacious 14" 2K 3:2 touchscreen brings photos to life with greater detail, while the aluminum-alloy body adds a refined look for modern interiors. Through the ARZOPA APP, multiple family members can send photos and videos remotely, creating a shared album that stays updated from anywhere. With 32GB built-in storage, unlimited cloud storage, up to 128GB SD card expansion, smart album management, and Gift Mode, D14 Pro brings together high-quality display, effortless sharing, and thoughtful design in one digital frame.

Main selling points:

- **14" Large-size 2K 3:2 high-definition touch screen Display:** Provide a larger viewing area with clear images and comfortable operation .Aluminum alloy and light luxury designed fits minimalist and modern style homes.
- **32GB Built-in Storage + Unlimited Cloud Storage + Supports Up To 128GB SD Card Expansion:** Store, update and expand photo and video collections through local storage, cloud sharing or SD card.
- **Remote Photo & Video Sharing via ARZOPA APP:** Send photos and videos directly from the phone and update the frame anytime.
- **Multi-User Family Sharing:** Enable family members to contribute photos remotely and share memories together.
- **Smart Album Management:** Customize albums, slideshow order, playback duration and transition effects.
- **Custom Gift Mode & Elegant Design:** Add personalized messages and create a customized gift for birthdays, holidays and special occasions.
- **ARZOPA Self-Developed APP:** Continuous update with intelligent function

Gallery-Quality Visual Experience

1. Premium Design. Bigger View. 【14" 2K 3:2 Touchscreen】

Enjoy memories on a spacious 14" 2K 3:2 IPS display with sharp, vivid details and comfortable touch control. The premium aluminum-alloy body brings a refined, minimalist look that blends naturally into modern homes.

2.Smarter with Every Update 【ARZOPA Self-Developed System】

Powered by ARZOPA's self-developed system with continuous updates and feature enhancements. Beyond photo sharing, it supports clock, date, weather, location display, Live Photos playback, and more—bringing an evolving smart experience to everyday viewing.

3.Share More. Stay Closer. 【ARZOPA APP + Multi-User Family Sharing】

Send photos and videos directly from your smartphone and update the frame remotely anytime. Multiple family members can contribute to the same frame, creating a shared family album that keeps everyone connected wherever they are.

4.Every Memory, Beautifully Organized 【32GB + Unlimited Cloud + Smart Album】

Store more with 32GB built-in storage, unlimited cloud storage, and up to 128GB SD card expansion. Smart album management lets you customize slideshow order, playback duration, and transition effects, while Gift Mode adds personalized messages for special occasions.

Target user:

Family / friends / couples photo sharing, premium gift, high-quality display

- **Family & Loved Ones** — Share memories and stay connected beyond distance.
- **Gift Buyers** — A meaningful gift for birthdays, weddings and special occasions.
- **Home Decor Users** — Turn digital photos into beautiful everyday displays.

General

Color:	Champagne Gold / Mocha Brown
EAN:	6975114120699 / 6975114120835
Physical Dimension (mm):	355 × 255 × 27.5
Bare weight:	1080g
Original Package :	5 PCs
Weight/gift box :	US: 2400g EU: 2500g UK: 2500g
Size /Cartoon (cm):	59×35×47
Size /Gift box (mm):	US: 395× 293 × 75 EU: 395× 293 × 87 UK: 395× 293 × 87
Storage:	32GB
Certification :	CE RoHS REACH FCC UKCA RCM
Network:	iOS / Android · Wi-Fi 2.4G / 5G
Interfaces:	Type-C: Windows PC file transfer / Type-C power input
Media Playback:	MP4 / 3GP · JPG / JPEG / PNG / WEBP
Additional Features:	2 × 2W speakers · 32 languages · auto rotation
Power:	about 10.5W operating / about 1W standby
Package Contents:	Manual ×1; adapter 5V/4A · PD20W ×1; stand ×1
Warranty:	2 Years

Display

Display Size (in.):	14
Screen Size (mm):	—
Panel Type:	LCD
Resolution:	2160 × 1440 (2K)
Aspect Ratio:	3:2
Static Contrast Ratio:	1000:1
Light Source:	LED
Brightness:	300cd/m²
Color Depth:	16.7 Million Colors
Viewing Angles:	89° / 89° / 89° / 89°
Power (Operating):	about 10.5W operating
Power (Standby):	about 1W standby
Touch:	10-point capacitive
Refresh Rate:	60Hz
Color Gamut:	sRGB 100% / NTSC 72%
Response Time:	—
Surface Treatment:	—
CPU:	RK3566
RAM:	2GB
Storage:	64GB
Network:	iOS / Android · Wi- Fi 2.4G / 5G
Media Playback:	MP4 / 3GP; JPG / JPEG / PNG / WEBP
Operating Temperature:	0 ~ 45°C
Auto Rotation:	Gravity-sensor auto rotation

Interface

Type-C / DC:	Windows PC transfer / DC power input
SD / TF card:	Up to 128GB file import
USB-A / Headphone:	USB drive / 3.5mm output

Button:

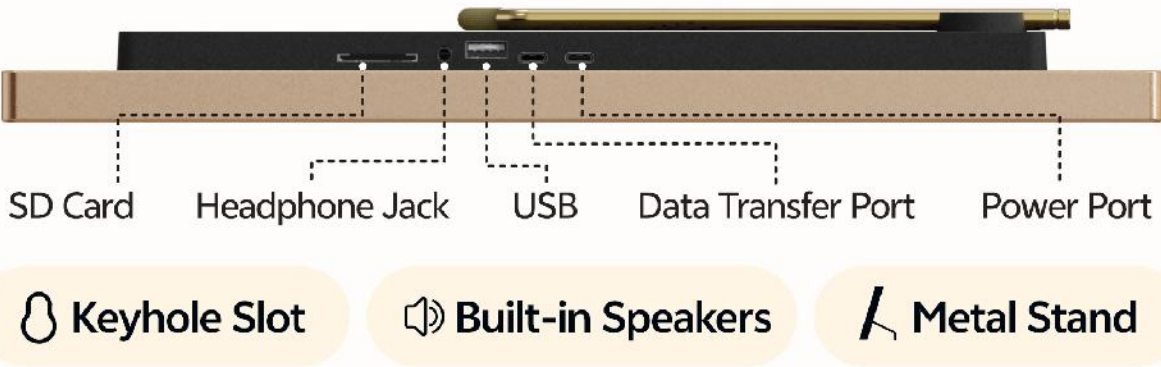
Power / Reset / Touch control

Audio

2 × 2W speakers

Auto rotation

Power (operating):	about 10.5W operating
Power (standby):	about 1W standby
Power supply:	External adapter / plug-in only



Key Function List

Cloud Digital Photo Frame – More Than a Frame, Closer Than Ever

01 Media Playback

Bring Every Memory to Life

-  Photo & Video Playback
-  Up to 2-Minute Video Clips
-  Slideshow with Transitions
-  MP4 / 3GP Support



02 Photo Management

Make Every Memory Your Own

-  Crop, Filters, Text
-  Zoom & Delete
-  Smart Album Management
-  Custom Slideshow Settings



03 Smart Functions

More Useful in Everyday Life

-  Clock & Calendar
-  Weather & Location
-  Sleep Mode
-  Auto Slideshow



04 Social & Family Interaction

Keep the Whole Family Connected

-  Remote Sharing via ARZOPA App
-  Multi-User Family Sharing
-  Like & Comment
-  Share Moments Instantly



Digital Photo Frame — Frequently Asked Questions

01 How do family members send photos remotely?

Connect the frame to Wi-Fi, pair it with the Arzopa app, and invite family members through the supported sharing flow. Demonstrate pairing during sell-in training.

02 Is Wi-Fi always required?

Wi-Fi is required for remote uploads and connected app/cloud features. Photos already stored locally can be viewed without a continuous internet connection.

03 Can the Smart Calendar be used without power?

No. The device has no built-in large-capacity battery and requires continuous power. It is designed as a fixed home smart display, not a portable tablet.

04 Can it switch portrait and landscape?

Yes. The deck lists gravity-sensor orientation switching. Confirm the stand or wall-mount orientation during installation and keep vents/cables unobstructed.

05 Do all three models support touch?

The D10, D14 and D14 Pro pages in this deck list touch support. Use touch for setup, album management and playback controls.

06 What should I do if it will not connect or sync?

Restart the frame and router, re-enter Wi-Fi details, update/reopen the app and retry pairing. If the issue persists, record the model/serial number and escalate.

SALES NOTE

Before publishing externally, confirm the live app name/version, cloud-storage terms, supported media formats, card type and market-specific warranty. These service-dependent details can change faster than the hardware specification.

Digital Photo Frame — Frequently Asked Questions

07

How do I import photos or videos from external storage?

Copy files to an SD / TF card or USB drive, insert it into the frame, then open General Settings → File Management to select and import the files.

08

Which file formats are supported?

Photos: JPEG, JPG, PNG, WEBP and HEIF. Video: MP4, 3GP or 3G2, under 125MB, no more than 1080p and H.264 encoded. Live Photos display as still images.

09

Can the frame be used without Wi-Fi?

Yes for files already stored locally or imported from external storage. Wi-Fi is required for phone uploads, remote sharing and connected cloud features.

10

Is this a rechargeable product?

No. It is a plug-in smart display with no large-capacity built-in battery. The design supports scheduled screen-off and sleep settings.

11

How do I back up the frame data?

Insert an SD / TF card or USB drive. Auto-backup is enabled by default and runs about every three days; manual backup is available under General Settings → Backup & Restore.

12

How can I display just one photo?

Turn off slideshow playback. The frame can then keep one selected photo on screen until playback is enabled again.

SALES NOTE

Before publishing externally, confirm the live app name/version, cloud-storage terms, supported media formats, card type and market-specific warranty.